



# Critical Access Hospital Profile

## Spotlight on: Hettinger, North Dakota



# WEST RIVER HEALTH SERVICES

### Quick Facts

**Current Administrator:**

Matthew R Shahan

**Chief Medical Officer:**

Dr. Catherine Houle

**Board Chair:**

Matt Barnes

**City Population:** 1,152

**County Population:** 2,311

**County Median Household**

**Income:** \$54,875

**County Median Age:** 45.6 years

**Service Area Population:** 20,000

**Owned by:** Non-Profit

**Hospital Beds:**

- 19 Private Rooms/Acute/Swing-bed/Out-Patient
- Three Beds for Intensive Care Unit (ICU)
- Three Beds for Birthing Unit (OB)
- Two Patient Rooms with Visual Monitoring

**Trauma Level:** IV

**Critical Access Hospital**

**Designation:** 2005

**Economic Impact on the Community:****Jobs:**

Primary - 222.2

Secondary - 42

Total - 313

**Financial Impact:**

Primary - \$15.9 million

Secondary - \$3.6 million

Total - \$19.5 million

### Mission

The mission of West River Health Services (WRHS) is to provide comprehensive health and wellness services to the residents and visitors of the region. West River Health Services and its partners in healthcare are dedicated to excellence in practice, innovation in service, compassion for the people we serve, and respect for one another.

**County:** Adams

**Address:** 1000 Highway 12  
Hettinger, ND 58369-7530

**Phone:** 701.567.4561

**Web:** www.wrhs.com

Providing access to quality medicine in a rural environment has been the vision and goal of this medical system since its inception.

The corporate structure of the organization is comprised of three 501C3 (not for profit) corporations. WRHSF is the Foundation/ fundraising and Parent Corporation. WRHS is the healthcare services (hospital, clinic and other healthcare services) Corporation. Western Horizons Living Centers is the care center's (skilled and assisted living) Corporation. Each corporation has board members from across the geographic area served by the organization. It is the largest medical complex in Adams County and serves 20,000 people in 20,000 square miles.

### Services

**West River Health Services provides the following services directly**

- 24 hour Emergency Room - Certified
- Staff in Trauma Care and Cardiac Life Support
- Acute Stroke Ready Hospital
- Aesthetic Treatments
- Basic Life Support Ambulance Service with ALS Capabilities
- Cardiac Rehab Service
- Cardiac Stress Testing Lab
- Chapel
- CLIA Laboratory
- Community Education
- Community Medical Clinics (*seven*)
- Counseling/therapy (*West River Health Services Behavioral Health*)
- Diabetes Education
- Family Medicine
- Food & Nutrition Services
- Geriatric Medicine
- Health Library
- Imaging Services (*MRI, CT Scanner, Mammography, Dexa Bone Density, Nuclear Medicine, Ultrasound,*
- *General X-Ray, and Flouroscopy*)
- Injection Therapy
- Intensive Care Unit (*ICU*)
- Internal Medicine
- IV Therapy
- Medsurg Unit
- Observation Care
- Obstetric (OB)
- Optometric Services (*West River Eye Center*)
- Palliative Care
- Pediatric Care
- Pediatric Medicine
- Pharmacy
- Podiatric Services
- Rehabilitation (*Physical, Occupational & Speech*)
- Respiratory Therapy Services
- Supporting Foundation (*West River Health Services Foundation*)
- Surgical Services (Laparoscopic surgery for stomach & esophagus, endocrine, hernia, appendix &

## Staffing

Physicians: .....	14
Midlevels .....	13
RNs: .....	71
LPNs: .....	15
Total Employees: .....	305

## Local Sponsors and Grant Funding Sources

- Homeland Security
- WRHS Foundation
- Center for Rural Health
- SHIP Grant (Small Hospital Improvement Program)
- North Dakota Department of Health

\*Statistics reported are for the WRHS Corporation only

## Sources

- 1 US Census Bureau; 2010 Profile of General and Housing Characteristics
- 2 US Census Bureau; 2010 State and County QuickFacts: Adams County, ND
- 3 Economic Impact 2020 Center for Rural Health Oklahoma State University and Center for Rural Health University of North Dakota



This project is supported by the Medicare Rural Hospital Flexibility Grant Program at the Center for Rural Health, University of North Dakota School of Medicine & Health Sciences located in Grand Forks, North Dakota.

[ruralhealth.und.edu](http://ruralhealth.und.edu)

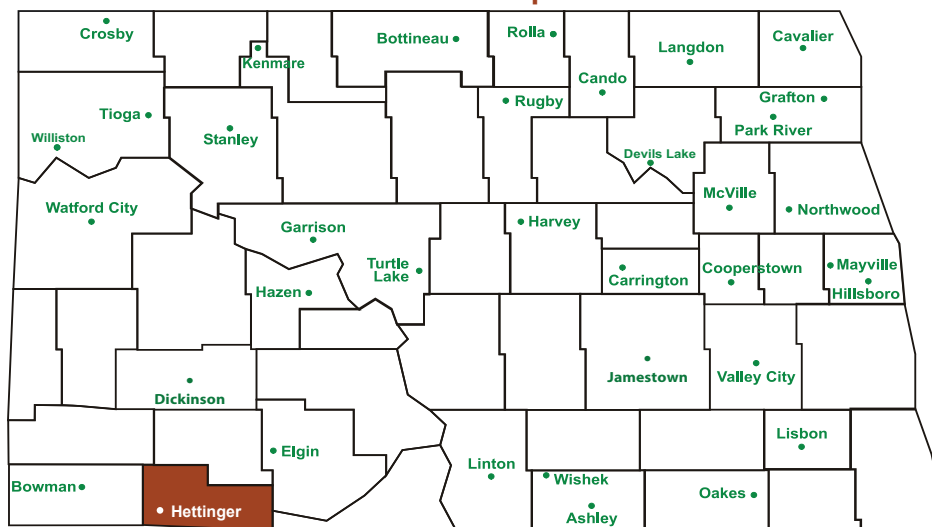
- gallbladder, Sentinel lymph node biopsy, Inpatient surgery, General surgery, Orthopedic surgery, Ophthalmology, Pain management, Podiatry, Ear, nose & throat (ENT)
- Gynecological/Cesarean

- Swing Bed
- Telemedicine
- Visiting Nurses
- Rehabilitation & Wellness Center
- WIC (Women, Infant & Children)

## West River Health Services system provides the following services through contract or agreement

- Assisted Living Facility (*Western Horizons Assisted Living*)
- Visiting Specialists: Orthopaedic Surgeon, Ophthalmologist, Interventional Cardiologist, & Clinical Audiologist
- Skilled Nursing Facility (*Western Horizons Care Center*)

## North Dakota Critical Access Hospitals



## Lifestyle

- Rural community located in southwestern North Dakota, three miles from South Dakota border
- Low unemployment, excellent school system
- Safe, family centered life style
- Home of Dakota Buttes Museum
- Plentiful upland & big game hunting, and outstanding fishing
- Mirror Lake offers camping, boating, fishing and water activities
- Community offers concert series, indoor pool, theatre, a fitness center, 9-hole grass green golf course, bowling alley, and various restaurants and shops

## Just Down the Road

- Urban Shopping and Airports
- Shadehill Reservoir
- Bowman Haley Dam
- Theodore Roosevelt National Park
- Lake Sakakawea
- Black Hills of South Dakota