

Dear Patient,

We previously shared with you information regarding our participation in an Accountable Care Organization (“ACO”) which participates in CMS’ Medicare Shared Savings Program. An ACO is a group of doctors, hospitals, and/or other health care providers who work together to provide high quality, patient-centered care to the Medicare beneficiaries they serve.

We want to ensure you have the opportunity to ask us any questions you may have. As a reminder, our participation in the ACO does not limit your choice of health care providers in any way. You still have the right to visit any doctor, hospital, or other provider that accepts Medicare at any time. **Your Medicare benefits are not changing.**

The enclosed follow-up Notice is for informational purposes only. There is nothing you need to do; however, please feel free to contact us 701-567-4561 with any questions or concerns you may have with our participation in an ACO.

Sincerely,

West River Health Services

# Medicare Shared Savings Program Accountable Care Organizations

*Working together to give you the best care.*

is part of an **Accountable Care Organization (ACO)**. We've teamed up with other doctors, hospitals, and health care providers to make sure you get the best care.

*We provide coordinated care for you to get well & stay well*

- ▶ You get patient-centered care focused on YOUR needs.
- ▶ Your health care providers can see the same test results, treatments, and prescriptions.
- ▶ More coordination helps prevent medical errors and drug interactions.
- ▶ You may save time, money, and frustration by avoiding repeated tests and appointments.
- ▶ Better communication can help protect against Medicare fraud and waste.

*Get the most from your care with our communication & support*

- ▶ **Ask about signing up for our secure online portal.** You'll get 24-hour access to your personal health information, including lab results and communication from your health care provider.
- ▶ When you choose a health care provider that participates in an ACO, they'll help you get the right care at the right time. You can visit [Medicare.gov](https://www.Medicare.gov) and log into (or create) your secure Medicare account to choose a primary care doctor.
- ▶ Medicare protects the privacy of your health information. If you don't want Medicare to share information with your health care providers for care coordination, call 1-800-MEDICARE (1-800-633-4227). Medicare may still share general information to measure provider quality. For more information on how Medicare may use and give out your information, visit [Medicare.gov](https://www.Medicare.gov) and search for "privacy."

*Want more information?*

**Ask our front desk, or call us at \_\_\_\_\_.** You can also visit [Medicare.gov](https://www.Medicare.gov) or call 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048. To report a Medicare-related concern or complaint, call 1-800-MEDICARE (1-800-633-4227).

To learn more about Accountable Care Organizations, scan the QR code here:



MEDICARE  
SHARED SAVINGS  
PROGRAM