Critical Access Hospital Profile
Spotlight on: Hettinger, North Dakota

West River Health Services

Quick Facts

Administrator: James K. Long
Chief of Medical Staff: Dr. Joshua Ranum
Board Chair: Haley Evans
City Population: 1,226
City Population: 2,360
County Median Household Income: $47,796
County Median Age: 36.4 years
Service Area Population: 25,000
Owned by: Non-Profit
Hospital Beds: 25
Trauma Level: IV
Critical Access Hospital Designation: 2005

Economic Impact on the Community

Jobs:
- Primary – 292
- Secondary – 146
- Total – 438

Financial Impact:
- Primary – $7.5 million
- Secondary – $3.75 million
- Total – $11.25 million

*Statistics reported are for the WRHS Corporation only
*The impact of jobs and expenditures generated by the hospital within the community was estimated using payroll information and an economic multiplier of 1.5.

Mission

The mission of West River Health Services (WRHS) is to provide comprehensive health and wellness services to the residents and visitors of the region. West River Health Services and its partners in healthcare are dedicated to excellence in practice, innovation in service, compassion for the people we serve, and respect for one another.

County: Adams
Address: 1000 Highway 12
          Hettinger, ND  58369-7530
Phone: 701.567.4561
Web: www.wrhs.com

Providing access to quality medicine in a rural environment has been the vision and goal of this medical system since its inception.

The corporate structure of the organization is comprised of three 501C3 (not for profit) corporations. WRHSF is the Foundation/ fundraising and Parent Corporation. WRHS is the healthcare services (hospital, clinic and other healthcare services) Corporation. Western Horizons Living Centers is the care center’s (skilled, basic care and assisted living) Corporation. Each corporation has board members from across the geographic area served by the organization. It is the largest medical complex in Adams County and serves 25,000 people in 25,000 square miles.

Services

West River Health Services provides the following services directly

- 24 hour Emergency Room - Certified Staff in Trauma Care and Cardiac Life Support
- Advanced Life Support Emergency Medical Services
- Aesthetic Treatments
- Athletic Training
- Cardiac Rehab Service
- Cardiac Stress Testing
- Chapel
- CLIA Laboratory
- Community Education
- Community Medical Clinics (seven)
- Counseling/therapy (West River Life Solutions)
- Diabetes Education
- End of Life Care
- Family Medicine
- Food and Nutrition Services
- Geriatric Medicine
- Health Information
- Imaging Services (CT Scanner, Body Composition Exams, MRI, Mammography, Bone Density, Nuclear Medicine, Ultrasound, General Radiology and Fluoroscopy)
- Intensive Care Unit (ICU)
- Internal Medicine
- IV Therapy
- Limited Chemotherapy
- Medical Store (West River Home Medical Services)
- Medsurg Unit
- Observation Care
- Obstetric (OB)
- Optometric Services (West River Eye Center)
- Pediatric Care
- Pediatric Medicine
- Pharmacy
- Podiatric Services
- Rehab Services (Physical, Occupational and Speech)
- Respiratory Therapy Services
- Supporting Foundation (West River Health Services Foundation)
Staffing

Physicians: 15
Midlevels: 13
RNs: 53
LPNs: 11
Total Employees: 285

Local Sponsors and Grant Funding Sources

- North Dakota Trauma Foundation
- WRHS Auxiliary
- Leona M. & Harry B. Helmsley Charitable Trust
- Center for Rural Health
- SHIP Grant (Small Hospital Improvement Program)
- North Dakota Department of Health
- Rural Utilities Service
- Susan Komen Grant
- American Heart Association

Sources

1. US Census Bureau; 2010 Profile of General and Housing Characteristics
2. US Census Bureau; 2010 State and County QuickFacts: Adams County, ND

West River Health Services system provides the following services through contract or agreement

- Assisted Living (Western Horizons)
- Visiting Specialists: Orthopaedic surgeon, Nephrologist, Ophthalmologist, Interventional Cardiologist, Neurologist, Clinical Audiologist
- Skilled and Basic Care Services (Western Horizons Care Center)

North Dakota Critical Access Hospitals

Lifestyle

- Rural community located in southwestern North Dakota, 3 miles from South Dakota border
- Low unemployment, excellent school system
- Safe, family centered life style
- Home of Dakota Buttes Museum
- Plentiful upland & big game hunting, and outstanding fishing
- Mirror Lake offers camping, boating, fishing and water activities
- Community offers concert series, indoor pool, theatre, a fitness center, 9-hole grass green golf course, and various restaurants and shops

Just Down the Road

- Urban Shopping and Airports
- Shadehill Reservoir
- Bowman Haley Dam
- Theodore Roosevelt National Park
- Lake Sakakawea
- Black Hills of South Dakota

This project is supported by the Medicare Rural Hospital Flexibility Grant Program at the Center for Rural Health, University of North Dakota School of Medicine & Health Sciences located in Grand Forks, North Dakota.

ruralhealth.und.edu

Updated 1/15